



AI Agent Claire

AI agents are set to transform how employees interact with technology.

Agent Claire in the Quality Measures Dashboard application for qualifying members of the American Academy of Ophthalmology (Academy) IRIS® Registry (Intelligent Research in Sight) helps clinicians boost efficiency and compliance in Merit-based Incentive Payment System (MIPS) submissions by empowering them to act faster, reduce risk, and improve operational performance.

Claire is able to unify data to create actionable insights for clinicians to decrease the friction faced in their daily operations.

Claire will assist practices to stay compliant and perform at their best, allowing them to focus on patient care.

Claire is an on-demand, always available, convenient AI agent available in the Quality Measures Dashboard application that can help practices review their data quality, MIPS measures, and automatically highlight issues to pay attention to as practices prepare their MIPS submissions.

When a clinician triggers these reviews via the buttons under the chat bar, Claire will let you know if there is anything you need to pay attention to as you prepare for MIPS throughout the year.

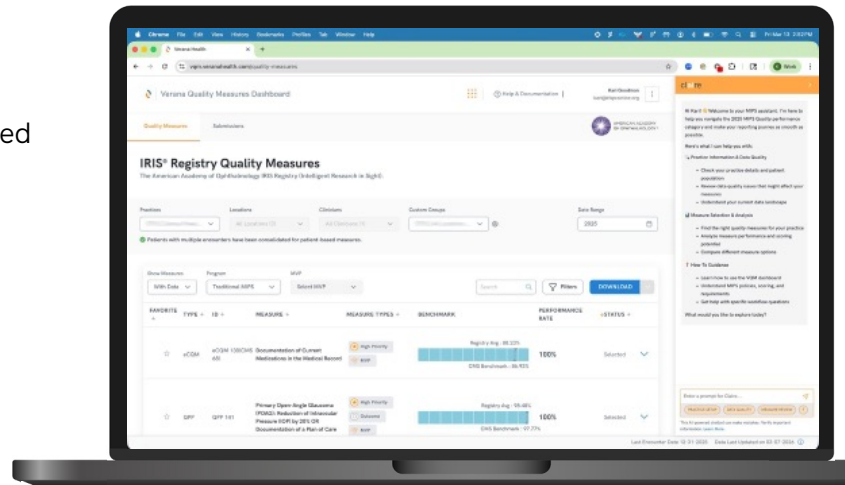


Fig 1. Welcome to your MIPS assistant

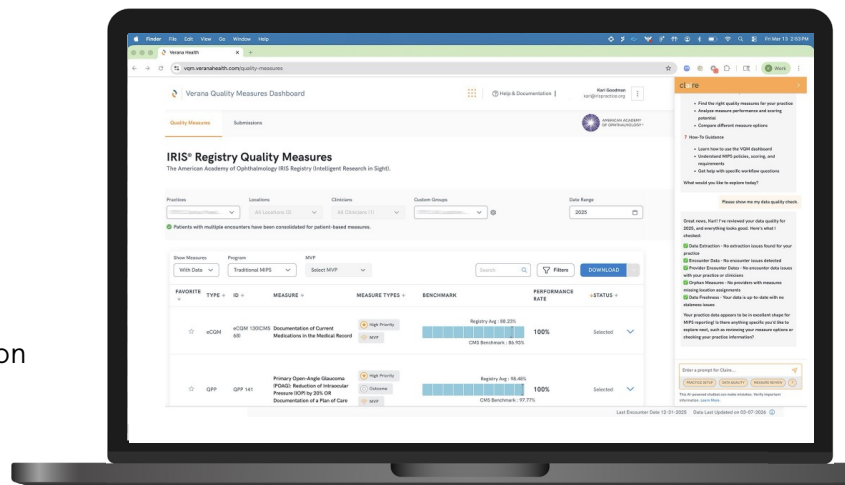


Fig 2. Find the right quality measures for your practice

Claire can also help you review measures, and can address any questions you have about the measures or MIPS program in general.

To get started, hit each of the three buttons at the bottom of the chat bar and review the outputs carefully: **practice setup**, **data quality** and **measure review**. Claire will review your practice status and flag any issues requiring attention and recommended remedial steps.

Hitting the (?) button will bring up some example questions you can try out to get you started. Note that you can ask questions about things relevant to VQM and the MIPS program. Claire is trained to not respond to irrelevant questions.

Here are some example questions for you to start with:

- How do I submit a ticket to support?
- What are the submission deadlines?
- How can I update my practice dashboard information?
- How do I set up a custom group?

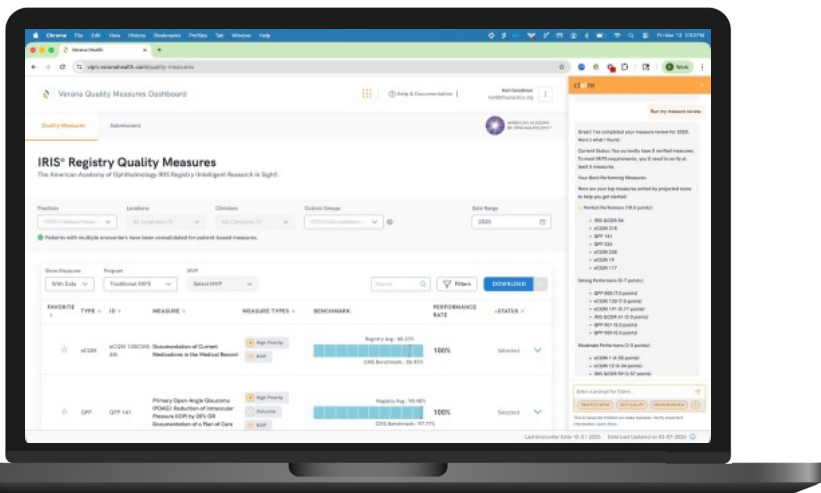


Fig 3. Find your best-performing measures

MIPS Advisory Services

Confidently navigate your MIPS requirements with our MIPS Advisory Service to ensure accurate data and timely submission to CMS to maximize your incentive payment potential.

- **Expertise You Can Trust:** Verana Health supports **3,000+** IRIS Registry practices annually to submit their MIPS requirements.
- **Never Miss a Critical Deadline:** Reduce the risk of penalties through year-round guidance and data validation. Save time and resources with expert navigation and support tailored to your practice.
- **Submit with Confidence:** Maximize your MIPS score to receive the highest incentive payment while minimizing your risk of not passing a CMS audit.

There are three levels of support to choose from with our US-based team. Learn more about these support plans by contacting your practice experience manager or emailing irisdatalink@veranahealth.com

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